

PRODUCT USE RIGHTS DOCUMENT FOR VERITAS ACCESS APPLIANCE SOFTWARE

This Product Use Rights Document ("Document") contains additional terms and conditions (the "Product Use Rights") for the Licensed Software licensed under the Veritas Software License Agreement ("License Agreement") between You as the individual, the company, or the legal entity that will be utilizing the Licensed Software (referenced below as "You" or "Your") and Veritas Technologies LLC. Capitalized terms used in this Document but not defined herein will have the meaning given in the License Agreement. To the extent there is a conflict between the terms and conditions of the License Agreement and this Document, the terms and conditions of this Document will take precedence.

BY DOWNLOADING, INSTALLING OR USING THE LICENSED SOFTWARE, YOU AGREE TO COMPLY WITH THE PRODUCT USE RIGHTS IN THIS DOCUMENT, IN ADDITION TO THE TERMS AND CONDITIONS OF THE LICENSE AGREEMENT. IF YOU DO NOT AGREE TO THE PRODUCT USE RIGHTS APPLICABLE TO THE LICENSED SOFTWARE, DO NOT DOWNLOAD, INSTALL OR USE THE LICENSED SOFTWARE.

For purposes of this Document, the Licensed Software is: Veritas Access Appliance Software.

1. ADDITIONAL DEFINITIONS.

- "Cold Disaster Recovery Equipment" means a server and/or processor or device on which the Licensed Software may be installed and configured under a Cold Disaster Recovery License, and which is not production use servicing transactions or requiring workloads during periods of Your normal internal business operations.
- "Core" means a functional unit on a processor that reads, interprets, and executes computer instructions, including instructions from the Licensed Software. A multi-core processor is a single computing component with two or more independent Cores. The instructions are ordinary CPU instructions such as add, move data, and branch, but the multiple Cores can run multiple instructions at the same time.
- "Disaster" means an unforeseen occurrence causing the operation of the applicable systems on which the Licensed Software is used for Production Use, or the Licensed Software installed on such systems, to be substantially impaired or prevented, which occurrence may include but is not limited to fires, earthquakes, floods and computer viruses.
- "Failover Readiness Testing" means testing of the procedures for transferring Your production operation from one server to another.
- "Gigabyte" or "GB" is defined as the total aggregate amount of uncompressed data storage capacity and/or computer memory that is managed by the software. One Gigabyte is equal to 10⁹ or 1,000,000,000 bytes of data.
- **"Production Use"** means any functional operation of the Licensed Software in support of Your normal business operations (such as normal productive use and pre-production testing other than Failover Readiness Testing).
- "Server" is defined as a physical individual computer, acting as a service or resource provider to client computers by sharing the resources within the network infrastructure. The server's tier is determined by the total number of physical CPUs (occupied processor sockets) which are installed on the server. A Server can run server software for other computers or devices.
- **"Terabyte" or "TB"** is defined as the total aggregate amount of uncompressed data storage capacity and/or computer memory that is managed by the software. One Terabyte is equal to 10¹² bytes, or 1,000 Gigabytes or 0.90949470177293 Tebibytes of data.
- "Tebibyte" or "TiB" is defined as the total aggregate amount of uncompressed data storage capacity that is managed by the software. One Tebibyte is equal to 2^{40} or 1,099,511,627,776 bytes of data.



| Usable storage capacities (4TB Drives) | Usable storage capacities (10TB Drives) | Usable storage capacities (20TB Drives) |
|--|---|---|
| 255TiB (280TB) | 636TiB (700TB) | 1272TiB (1400TB) |
| 510TiB (560TB) | 1272TiB (1400TB) | 2545TiB (2800TB) |
| 765TiB (840TB) | 1909TiB (2100TB) | |
| 1020TiB (1120TB) | 2545TiB (2800TB) | |

For purposes of defining useable storage capacity, which is calculated based on TiB, note the conversion table above. For example, a license entitlement of 255 equals to actual useable storage capacity of 280 TB.

The Licensed Software is licensed using integer values. The calculated number of bytes may yield a value that requires rounding to be performed in order to present an integer number. In such cases, Veritas will round down to the nearest whole number. For example, when converting from 700TB, this equals to 636.64629TiB, and You are required to purchase 636 units of Licensed Software.

"Testing Day" means a period of twenty-four (24) consecutive hours, or any lesser portion of such twenty-four (24) hour period.

2. USE RIGHTS AND LIMITATIONS.

2.1 General Rights. For all Licensed Software, You may use the number of licensed Cores of the Licensed Software, the number of licensed Terabytes, and/or the number of licensed Terabytes (Tiered), and/or the number of Gigabytes of the Licensed Software per the terms contained in the License Agreement and according to the Use Level limitations specified in the License Instrument for the licenses which You have purchased in accordance with the terms of this Section. The License Software governed by this Agreement is licensed on the following Use Levels as shown in the table below:

| Product | Meter |
|-----------------------------------|-----------------------|
| Veritas Access Appliance Software | Per Core |
| Veritas Access Appliance Software | Per Terabyte (Flat) |
| Veritas Access Appliance Software | Per Terabyte (Tiered) |
| Veritas Data Deduplication Add-On | Per Terabyte (Flat) |

- **2.2 Per Core Licensing Details.** In the event the Licensed Software is licensed on a per Core basis, the following shall apply:
 - **2.2.1 Physical Server Licensing:** All Cores that are visible to Licensed Software included with the appliance require a license. Cores disabled at the kernel level do not require licenses.
- **2.3 Per Terabyte (Flat) Licensing Details.** In the event the Licensed Software is licensed on a per Terabyte (flat) basis, the following shall apply:
 - **2.3.1** Usage shall be limited to the appliance on which the Veritas Access 3350 Appliance software license is initially installed.
- **2.4 Per Terabyte (Tiered) Licensing Details.** In the event the Licensed Software is licensed on a per Terabyte tiered basis, the following shall apply:
 - **2.4.1** Usage shall be limited to the storage capacity to Core ratio specified below for the applicable license tier for the Licensed Software as specified in the License Instrument.



- 2.4.2 Licensed Software may be licensed in the following tiers:
 - 2.4.2.1 "Premium" tier means a license to use the number of licensed Terabytes of the Licensed Software within the storage capacity to Core ratio equal to or less than 4TB per Core. The 4TB per Core limit includes TBs across all Access domains.
 - **2.4.2.2** "Standard" tier means a license to use the number of licensed Terabytes of the Licensed Software within the storage capacity to Core ratio equal to or less than 25 TB per Core but greater than 4TB per Core. The 4TB to 25 TB per Core range includes TBs across all Access domains.
 - **2.4.2.3** "Basic" tier means a license to use the number of licensed Terabytes of the Licensed Software within the storage capacity to Core ratio which is greater than 25 TB per Core. The 25 TB per Core minimum includes TBs aross all Access domains.

| Tier | Definitions | |
|----------|---------------------------|--|
| Premium | <=4TB/Core | |
| Standard | >4TB/Core and <=25TB/Core | |
| Basic | >25TB/Core | |

For illustrative purposes only, if the Licensed Software is deployed on a two (2) node cluster where each node contains sixteen (16) Cores that are visible to the Licensed Software and each node contains one hundred (100) TB of raw storage visible to the Licensed Software, the total number of Cores is thirty-two (32). The total amount of storage is two hundred (200) TB. The storage capacity to Core ration is 200 TB / 32 Cores, or 6.25. In this scenario, two hundred (200) TB of Licensed Software is licensed under the Standard tier.

2.5 APPLIANCE WITH DEDUPE FOR NETBACKUP BYOS means a license of the following Licensed Software components in the table set forth below for the number of Terabytes (Flat) according to the Use Level limitations specified in the License Instrument for the license You have acquired from Veritas.

| Product | |
|-----------------------------------|--|
| Veritas Access Appliance Software | |
| Veritas Data Deduplication Add-On | |

- **2.6 Veritas Data Deduplication Add-On**. If the Licensed Software You have licensed includes Veritas Data Deduplication Add-On or if Your License Instrument includes the Veritas Data Deduplication Add-On, You may use Veritas Data Deduplication Add-On for the applicable number of licensed Terabytes, solely in conjunction with Your use of the Licensed Software for which You have a license.
- **2.7 Amended License Grant.** Section 2 of the License Agreement is hereby deleted in its entirety and replaced with the following:
- "LICENSE GRANT. Subject to Your compliance with the terms and conditions of the License Agreement, Veritas grants to You the following non-exclusive, non-transferable (except as stated otherwise in Section 16.1) license rights:
 - a. You may use the Licensed Software solely in support of Your internal business operations in the quantities and at the Use Levels described in the License Agreement, including this Document, and the applicable License Instrument.
 - b. Provided that You have a currently effective maintenance/support contract for the Licensed Software, You may install the Licensed Software on Your Cold Disaster Recovery Equipment and (i) You may use such Licensed Software for Failover Readiness Testing purposes for up to a cumulative total of thirty (30) Testing Days in any twelve (12) month period, which use may be concurrent with Your authorized Production Use of the Licensed Software under Section 2(a), and (ii) in the event of a Disaster, You may use such Licensed Software for Production Use at the Use Levels described in the License Agreement, including this Document, and the applicable License Instrument, for a period of up to ninety (90) consecutive calendar days, *provided however*, that such use may not



be concurrent with Your regular Production Use of the Licensed Software under Section 2(a) and does not increase Your total number of licenses to the Licensed Software beyond those which You have purchased and which have been authorized by Veritas as indicated on the applicable License Instrument. The Licensed Software installed on Your Cold Disaster Recovery Equipment and used pursuant to the rights set forth in this subparagraph must be the same version of the Licensed Software You use for Your regular Production Use. In addition, the rights set forth in this subparagraph will automatically terminate in the event that You do not have a valid maintenance/support contract in effect for the Licensed Software.

c. You may make a single uninstalled copy of the Licensed Software for archival purposes."

3. TECHNICAL PREVIEW SOFTWARE.

- **3.1 Technical Preview Software License.** If the Licensed Software contains Support for EV Streamer, MCPI, or DI Integration Plugin (collectively "Technical Preview Software"), Veritas grants to you a nonexclusive, temporary, royalty-free, non-assignable license to use the Technical Preview Software solely for internal, non-production evaluation. Such license for the Technical Preview Software shall be in addition to any licenses for the other portions of the Licensed Software acquired under this License Agreement.
- **3.2 Feedback**. Any test results, benchmark testing output, comments or suggestions provided by You to Veritas regarding the Technical Preview Software (the "Feedback") shall be deemed non-confidential to You. By providing such Feedback, You grant to Veritas, under Your intellectual property rights, a worldwide, perpetual, royalty-free, irrevocable and non-exclusive license, with the right to sublicense to Veritas' licensees and customers, to use and disclose the Feedback in any manner Veritas chooses and to display, perform, copy, make, have made, use, sell, and otherwise dispose of Veritas' and its sublicensee's products embodying such Feedback in any manner and via any media Veritas or its sublicensees choose, without reference or obligation to You. You represent and warrant that You will not give Veritas any Feedback (i) that You have reason to believe is subject to any patent, copyright, or other intellectual property claim or right of any third party; or (ii) subject to license terms that seek to require any Veritas product incorporating or derived from any Feedback, or other Veritas intellectual property, to be licensed to or otherwise shared with any third party. Veritas shall not use or reference Your name in its public use of such Feedback.
- **3.3 Technical Preview Software Disclaimer**. Veritas is under no obligation to develop, modify, improve, maintain or market the Technical Preview Software or to release production or general availability versions. Future versions of the Technical Preview Software, if any, may not be compatible with the current evaluation version of the Technical Preview Software. Veritas does not warrant that the Technical Preview Software shall meet your requirements or that the use of the Technical Preview Software shall be uninterrupted or error free.

4. SDK AND REST API.

- **4.1** If the Licensed Software You have licensed includes the Access SDK and Access REST API (collectively referred to as "SDK"), Veritas grants to You a non-exclusive, non-transferable license to use a reasonable number of copies of the SDK and any software You produce with the SDK ("SDK Code") solely in support of Your use of Licensed Software. This SDK License shall be in addition to any licenses for the Licensed Software acquired by You under this License Agreement.
- **4.2 No Redistributable Code.** The SDK and the SDK Code shall only be used by You for Your internal use, except as expressly provided in this License Agreement, and may not be distributed, alone or as integrated with any other code or product, by You in any manner whatsoever to any third party.
- 4.3 Development Disclaimer. THE SDK ALLOWS YOU TO PREPARE SDK CODE WHICH OPERATES IN CONJUNCTION WITH LICENSED SOFTWARE. VERITAS SHALL NOT BE RESPONSIBLE FOR YOUR APPLICATIONS OR ANY DEVELOPMENT AND PROGRAMMING ACTIVITIES UNDERTAKEN BY YOU. UNLESS YOU USE THE APPROPRIATE DEGREE OF SKILL AND CARE IN YOUR DEVELOPMENT AND PROGRAMMING ACTIVITIES, YOUR SDK CODE MAY CAUSE ERRORS OR PROBLEMS IN THE USE OR OPERATION OF LICENSED SOFTWARE. YOU MAY USE THE SDK TO DEVELOP AND USE APPLICATIONS AT YOUR SOLE RISK AND VERITAS SHALL HAVE NO LIABILITY FOR ANY FAILURE OF THE LICENSED SOFTWARE AND/OR OTHER VERITAS SOFTWARE BASED ON YOUR FAILURE TO PROPERLY DEVELOP, PROGRAM, INSTALL, CONFIGURE AND MONITOR YOUR SDK CODE SOLUTION.



5. WARRANTIES AND DISCLAIMERS.

- Warranty Disclaimer. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THE AGREEMENT, THE SDK AND TECHNICAL PREVIEW SOFTWARE ARE PROVIDED "AS IS," EXCLUSIVE OF ANY WARRANTY, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, OR ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED. THE SDK AND TECHNICAL PREVIEW SOFTWARE ARE PROVIDED GRATUITOUSLY AND, ACCORDINGLY, VERITAS SHALL NOT BE LIABLE UNDER ANY THEORY FOR ANY DAMAGES SUFFERED BY YOU OR ANY USER OF THE SDK OR TECHNICAL PREVIEW SOFTWARE. VERITAS WILL NOT PROVIDE DEVELOPER, ENGINEERING OR ANY TECHNICAL SUPPORT FOR THE SDK OR TECHNICAL PREVIEW SOFTWARE AND WILL NOT ISSUE UPDATES, UPGRADES, OR ENHANCEMENTS TO THE SDK OR TECHNICAL PREVIEW SOFTWARE.
- 5.2 Disclaimer of Damages. SOME STATES AND COUNTRIES, INCLUDING MEMBER COUNTRIES OF THE EUROPEAN ECONOMIC AREA, DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE BELOW LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL VERITAS BE LIABLE TO YOU FOR ANY DIRECT, SPECIAL, CONSEQUENTIAL, INDIRECT OR SIMILAR DAMAGES, INCLUDING ANY LOST PROFITS OR LOST DATA ARISING OUT OF THE USE OR INABILITY TO USE THE SDK OR TECHNICAL PREVIEW SOFTWARE EVEN IF VERITAS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

6. NO MAINTENANCE SUPPORT.

- **6.1** Veritas does not and has no obligation under the License Agreement and this Document to provide maintenance/support for the SDK, SDK Code, or Technical Preview Software.
- 7. **USE OF RED HAT ENTERPRISE LINUX**: The Licensed Software includes Red Hat Enterprise Linux software, which is licensed by Red Hat, Inc. Your use of the Red Hat Enterprise Linux component, including updates thereto, is subject to the applicable Red Hat End User License Agreement terms located at: www.redhat.com/licenses/eulas.