Cohesity Jumpstart Service

Speed time to value while protecting your data

Key Benefits

- Efficient, seamless software installation and DataProtect implementation
- Swift transition of workloads onto Cohesity for accelerated overall time-to-value
- Optimized configuration according to Cohesity Standards and Best Practices
- Integration with chosen technologies
- Experienced technical professionals to help you get a holistic view of the deployment, issues, and needs of your project

The PS JumpStart Service is a bundled offering that includes Professional Services Installation and Data Protection Implementation of up-to-3 workloads. The Cohesity JumpStart Service provides rapid installation and data protection configuration to accelerate your organization's data integration and protection strategies.

Our professional team of Advanced Services Consultants will install and configure Cohesity software onto the <u>certified hardware platforms</u> of your choice—AND THEN create backup jobs to protect up-to-3 workloads of your choice (from the table below), a subset of your VMware, SQL and Oracle workloads, while teaching your staff how to protect the rest. Our service also includes setup and scheduling of replication* to another physical, virtual or cloud cluster.

Our Approach

Cohesity Advanced Services consultants work with your team to:

- Assess business and environment requirements
- Install and configure Cohesity software onto the certified platforms of your choice hardware, virtual or cloud environments
- Implement virtual machine (VM) connector-based, database backups and replication
- · Validate use cases and tune performance
- Provide transfer of information and 'as built' documentation upon completion.

Service Delivery Overview

Planning

- · Project management and resource coordination
- · Guidance through our Professional Services Pre-Installation Checklist
- · Review of site preparation best practices and confirmation of readiness

Implementation

- · Configuration of Cohesity software according to best practices
- Addition of cluster(s) to specified data and management networks (including VIPS)
- Enablement of Cluster Core Management Services, including SMTP, SNMP for monitoring and alerts
- Joining of the cluster(s) to Active Directory, configuration of proxy server and global whitelisting (if applicable)
- Configuration of Storage Domains and Views, including storage encryption, redundancy levels and space-saving features such as deduplication and compression
- · Register sources and create protection jobs
- Assign policies to protection jobs to automate operations and meet your business service-level agreement (SLA) requirements



Validation

- · Verification of node network failover and hardware health
- · Review and resolution of any alerts

Project Close and Transfer of Information

- Coordination by the installation engineer of a transfer of information with your team
- Assistance with password changes and review of Security Best Practices
- Review of Cohesity administrative workflows and Cohesity
- · Overview of Cohesity support and support website

Services Scope

| Installation | |
|---|----------------------------------|
| Certified Platform Hardware | 3 - 8 nodes |
| Cloud Edition | Up to 3 nodes (SM, MD, or LG) |
| Virtual Edition Multi-Cluster | 3 - 8 nodes |
| DataProtect Implementation (Choose 3 Workloads) | |
| VMware # of vCenters # of VMs | 1 Up to 100 |
| Hyper-V # of SCVVM # of VMs | 1 Up to 100 |
| Microsoft SQL Standalone FCI-AAG | 2 instances 1 instance |
| Oracle Standalone RAC | 2 instances 1 instance |
| Windows Server | Up to 2 Servers |
| Linux Server | Up to 2 Servers |

Note: Cohesity Professional Services DO NOT rack, stack, cable or configure out-of-band-management or firmware of third party hardware. If you require these services, please work with the authorized partner to quote the proper solution.

 $\textbf{Note} \colon \textbf{Replication target must already be configured and ready}.$

Note: The PS JumpStart Service is to be delivered in consecutive business days.

To learn more about Cohesity Installation Services, contact your Cohesity Sales Representative or visit Cohesity.com/support.

© 2024 Cohesity, Inc. All rights reserved.

Cohesity, the Cohesity logo, SnapTree, SpanFS, DataPlatform, DataProtect, Helios, and other Cohesity marks are trademarks or registered trademarks of Cohesity, Inc. in the US and/or internationally. Other company and product names may be trademarks of the respective companies with which they are associated. This material (a) is intended to provide you information about Cohesity and our business and products; (b) was believed to be true and accurate at the time it was written, but is subject to change without notice; and (c) is provided on an "AS IS" basis. Cohesity disclaims all express or implied conditions, representations, warranties of any kind.

<u>COHESITY.com</u> | 1-855-926-4374 | 300 Park Ave., Suite 1700, San Jose, CA 95110

1000058-002-EN 5-2024