

# Cohesity Smart Start Service

Speed time to value while protecting your data

## Key Benefits

- Efficient, seamless software installation and File & Object Cluster implementation
- Optimized configuration according to Cohesity Standards and Best Practices
- Integration with chosen technologies
- Experienced technical professionals to help you get a holistic view of the deployment, issues, and needs of your project

The PS Smart Start Service is a bundled offering that includes Professional Services Installation and File & Object Data Management Cluster configuration. The Cohesity Smart Start Service provides rapid software installation and file management cluster configuration to accelerate your organization's NAS tiering integration and protection strategies.

Our professional team of Advanced Services Consultants will install and configure Cohesity software onto the [certified hardware platforms](#) of your choice—AND THEN perform a SmartFiles Cluster Implementation to prepare your Cohesity Cluster for a file management use case. Our team will:

- Create Views
- Configure Mount Points
- Configure IP Allowlist
- Integrate Marketplace Apps (i.e., Clam AV)
- Integrate Active Directory, LDAP or NIS
- Integrate Internal DNS
- Apply Cohesity Filer Best Practices
- Configure NAS Tiering
- Configure S3 Objects
- Demo of NAS Vendor Integration Functionality
- Validate Active Directory, Audit Logs, View Access, NAS Tiering Objects
- Provide transfer of information and 'as built' documentation upon completion.

*See Service Scope Limits on following page*

**Note:** The PS Smart Start Service is to be delivered in consecutive business days.

## Service Delivery Overview

### Planning

- Project management and resource coordination
- Guidance through our Professional Services Pre-Installation Checklist
- Review of site preparation best practices and confirmation of readiness

### Implementation

- Configuration of Cohesity software according to best practices
- Addition of cluster(s) to specified data and management networks (including VIPS)
- Enablement of Cluster Core Management Services, including SMTP, SNMP for monitoring and alerts

- Joining of the cluster(s) to Active Directory, configuration of proxy server and global whitelisting (if applicable)
- Configuration of Storage Domains and Views, including storage encryption, redundancy levels and space-saving features such as deduplication and compression
- Register sources and create protection jobs
- Assign policies to protection jobs to automate operations and meet your business service-level agreement (SLA) requirements

#### Validation

- Verification of node network failover and hardware health
- Review of and resolution of any alerts

#### Project Close and Transfer of Information

- Coordination by the installation engineer of a transfer of information with your team
- Assistance with password changes and review of Security
- Best Practices
- Review of Cohesity administrative workflows and Cohesity GUI
- Overview of Cohesity support and support website

## Services Scope Limits

### File & Object Config

<b>Create Views</b>	Up to 2 Views 1 SMB / 1 NFS
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<b>Create Mount Points</b>	
NFS	1
SMB	1

<b>Configure S3 Objects</b>	1
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<b>AD or LDAP Integration</b>	1 AD or 1 LDAP
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<b>NAS Tiering</b>	1 NAS Mount
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<b>Audit Log Configuration</b>	Up to 2 Views
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<b>Marketplace App Integration</b>	Clam AV
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**Note:** Cohesity Professional Services DO NOT rack, stack, cable or configure out-of-band- management or firmware of third party hardware. If you require these services, please work with the authorized partner to quote the proper solution.

Installation Sizing	Certified Hardware	Cloud Edition (SM, MD, LG nodes)	Cloud Edition (XL nodes)	Virtual Edition
PS-SMART-START-SM	(3 – 8 nodes)	(3 – 8 nodes)	–	(3 – 8 nodes)
PS- SMART-START-MD	(9 – 24 nodes)	(9 – 24 nodes)	(3 – 8 nodes)	(9 – 24 nodes)
PS- SMART-START-LG	(25 – 48 nodes)	(25 – 48 nodes)	(9 – 24 nodes)	(25 – 48 nodes)
PS- SMART-START -XL	(49 – 72 nodes)	(49 – 72 nodes)	(25 – 48 nodes)	(49 – 72 nodes)

\* SKU sizes are PER CLUSTER

\*\* Cloud Edition supported platforms: AWS, Azure and GCP

To learn more about Cohesity Installation Services, contact your Cohesity Sales Representative or visit [Cohesity.com/support](https://cohesity.com/support).

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