

DataPlatform Installation Service

For Cohesity DataPlatform and qualified Cisco, or HPE platforms

Cohesity DataPlatform™ consolidates secondary data and applications including backups, files, objects, dev/test, and analytics on a single, software-defined platform. Inspired by web-scale architecture, DataPlatform is a scale-out solution based on a unique distributed file system, SpanFS®. DataPlatform modernizes and simplifies data and application management by providing one platform for multiple data management workloads.

Although most organizations begin their journeys to overcoming mass data fragmentation by simplifying data protection, DataPlatform's flexible architecture allows easy expansion to additional use cases, further increasing operational simplicity and improved TCO. Because DataPlatform is a software solution, it works equally efficiently on-premises on qualified Cisco, HPE, Dell, or Cohesity platforms as well as in the public cloud.

The goal of our Installation Service is to deploy and integrate a Cohesity DataPlatform into the customer's environment, quickly and according to best practices, so that it is ready to begin providing data services and data protection.

DataPlatform Installation by Cohesity Advanced Services will accelerate your time to value and help protect your investment. Further, our Installation Service is the foundation offering for other services, such as our Quick Start Service, an add-on service which integrates your VMware, SQL, and Oracle workloads for seamless transition and data protection services for these workloads.

Service Delivery Overview

Planning

- Project Management and resource coordination
- Guide customers through our PS Pre Installation Checklist
- Review site preparation best practices and confirm readiness

Implementation

- Configuration of Cluster Platform according to Cohesity Best Practices
- Add the cluster to specified data and management networks (including VIPs)
- Enable Cluster Core Management Services, including SMTP, SNMP for monitoring and alerts, join cluster to Active Directory, configure proxy server and global whitelist (if applicable)

KEY BENEFITS

- *Efficient and seamless installation by Cohesity Advanced Services Consultants*
- *Swift availability of the Cohesity DataPlatform accelerating overall time-to-value*
- *Quickly enable your system for production use*
- *Go from "Out-of-the-Box" to "Ready to Configure Jobs"*

- Configure Storage Domains and Views, including storage encryption, redundancy levels, and space-saving features such as deduplication and compression

Validation

- Verify node network failover, power redundancy, and hardware health.
- Review and resolve any alerts

Project Close and Transfer of Information

- Installation engineer will conduct a transfer of information with your team
- Assist customer with password changes
- Review Cohesity administrative workflows and Cohesity GUI
- Provide Cohesity support and support website overview

Scope

- Cohesity will deploy and configure our software on the in-scope platform hardware, create the cluster, and bring up the core networking services.
- Onsite installation of one cluster from “out of the box” to ready to “configure jobs”.
- Includes prep call with customer, system validation testing and up to 90 minutes of customer education.

Learn more about Cohesity Support and Enhanced Services at: <https://www.cohesity.com/support/>