

# Quick Start Service

Once your system is installed, let **Cohesity Advanced Services** accelerate your time to value and help protect your investment. The **Cohesity Quick Start Service** provides VMware, SQL, and Oracle configuration to integrate your workloads and provide data protection services.

## Our Approach

Cohesity Advanced Services consultants work with your team to:

- Assess business and environmental requirements
- Create and finalize a solution design based on assessment and architecture
- Implement VM connector-based, database backups and replication
- Validate use cases and tune performance
- Provide Transfer of information (TOI) and 'As Built' documentation upon completion



### VMware® Service

Put your virtual machines to work. Dramatically simplify data protection for your VMware environment with Cohesity's web-scale solution.

### SQL® Service

Protect the data in SQL Server workloads while meeting business continuity and compliance requirements with Cohesity's software-defined, web-scale solution.

### Oracle® Service

Take advantage of Cohesity's native integration with Oracle Recovery Manager with application-consistent backup and recovery for both Oracle single instance or Real Application Clusters.

## KEY BENEFITS

- *Efficient and seamless implementation by Cohesity Advanced Services Consultants*
- *Swift transition of your VMware, SQL and Oracle workloads to the Cohesity DataPlatform - accelerating overall time-to-value*
- *Quickly enable your system for production use*
- *Optimized configuration according to recommended Cohesity Standards and Best Practices*
- *Integration with chosen technologies*
- *Experienced technical professionals to help you get a holistic view of the deployment, issues, and needs of your project*

## Service Delivery Overview

**Planning** – Our project team will conduct a thorough discovery to understand your business requirements, environmental architecture and data protection needs.

**Design** – Based on your business and technical requirements, our engineers and architects present the available options and best practices for protecting and serving your data.

**Implementation** – Our engineers:

- Verify your network configuration for optimized performance and throughput
- Create clusters, domains, and views
- Register sources and create protection jobs
- Assign policies to protection jobs to automate operations and meet your business SLA requirements.

**Validation** – Our team will validate a representative sample of each use case in the solution design, testing a percentage of the total configuration count.

**Monitoring, Alerting & Reporting** – Our engineers will show the Alerts page and how to configure recipients of alert notifications. Additionally, we will show how to generate on-demand reports, download raw data or schedule recurring reports to be emailed.

**Transfer of Information** – The project lead will conduct a transfer of information to your team in a ‘teach-to-fish’ model to enable your staff to administer and maintain your Cohesity DataPlatform.

## Terms & Conditions

- Quick Start Service must be purchased as an add-on to our Installation Service.
- Installations must be completed before commencement of Quick Start Service.
- Use case validation testing up to 10% of total configuration count and dependent on customer providing access to servers.

Learn more about Cohesity Support and Enhanced Services at: <https://www.cohesity.com/support/>