

Cohesity Installation Service

Speed Time to Value While Protecting Your Investment

Our Cohesity Installation Service provides rapid installation and configuration expertise for organizations adopting our Cohesity Helios® multicloud data platform, on premises or from the cloud.

Our professional team of Advanced Services Consultants installs and configures Cohesity software onto the [certified platforms](#) of your choice—hardware, virtual or cloud environments. In cooperation with you, our Advanced Services team accelerates your time to value and helps protect your investment by configuring your solution to be ready to provide the comprehensive range of data management services your organization is counting on and validating that all nodes are communicating across the cluster and network.

Our Cohesity Installation Service complements other foundational Cohesity Advanced Services offerings such as our Quick Start Service for data protection.



Key Benefits

- Efficient, seamless software installation
- Rapid availability for production use, accelerating time to value
- Multicloud enabled for maximum operational flexibility

Service Delivery Overview

Planning

- Project management and resource coordination
- Guidance through our Professional Services Pre-Installation Checklist
- Review of site preparation best practices and confirmation of readiness

Implementation

- Configuration of Cohesity software according to best practices
- Addition of cluster(s) to specified data and management networks (including VIPs)
- Enablement of Cluster Core Management Services, including SMTP, SNMP for monitoring and alerts
- Joining of the cluster(s) to Active Directory, configuration of proxy server and global IP allow list (if applicable)
- Configuration of Storage Domains and Views, including storage encryption, redundancy levels and space-saving features such as deduplication and compression

Validation

- Verification of node network failover and hardware health
- Review of and resolution of any alerts

Project Close and Transfer of Information

- Coordination by the installation engineer of a transfer of information with your team
- Assistance with password changes and review of Security Best Practices
- Review of Cohesity administrative workflows and Cohesity GUI
- Overview of Cohesity support and support website

Installation Services Offerings

	Certified Hardware	Cloud Edition (SM, MD, LG nodes)	Cloud Edition (XL nodes)	Virtual Edition
PS-INSTALL-SM-CLUS	(3 – 8 nodes)	(3 – 8 nodes)	-	(3 – 8 nodes)
PS-INSTALL-MD-CLUS	(9 – 24 nodes)	(9 – 24 nodes)	(3 – 8 nodes)	(9 – 24 nodes)
PS-INSTALL-LG-CLUS	(25 – 48 nodes)	(25 – 48 nodes)	(9 – 24 nodes)	(25 – 48 nodes)
PS-INSTALL-XL-CLUS	(49 – 72 nodes)	(49 – 72 nodes)	(25 – 48 nodes)	(49 – 72 nodes)
PS-INSTALL-ROBO	3 Edge Nodes	-	-	3 Single Nodes

Note: Cohesity Professional Services DO NOT rack, stack, cable or configure out-of-band-management or firmware of third party hardware. If you require these services, please work with the authorized partner to quote the proper solution.

To learn more about Cohesity Installation Services, contact your Cohesity Sales Representative or visit [Cohesity.com/support](https://cohesity.com/support).



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